



Training for HP Software

You have invested in the most powerful suite of IT management software available. Now make the most of that investment with training from HP.

HP Business Technology Optimization (BTO) and Business Intelligence (BI) strategies are the foundation of our extensive suite of IT management software. BTO helps you make sure that every dollar invested in IT, every resource allocated, and every application in development or production meets your business goals. And BI enables real-time access to business information, which improves business insight and decision making, leading to better results and improved competitiveness. Unlike software offerings and methodologies that focus only on internal IT processes, HP BTO and BI strategies optimize the strategic functions between technology and business. Our lifecycle approach enables your organization to align IT with business priorities and to deliver increased value from end-to-end.

BTO and BI software address three main IT functions: Strategy, Applications, and Operations. Within these functions, the software is grouped into product centers, which are outlined on the following pages.

Project and Portfolio Management Center

HP Project and Portfolio Management Center standardizes, manages and captures the execution of project and operational activities. It provides critical information in real time to help you make the right decision at the right time. HP Project and Portfolio Management Center provides your Project Management Organization with visibility into strategic and operational demand as well as in-flight projects and programs.

HP training for Project and Portfolio Management includes comprehensive courses in the following areas:

- Demand Management
- Deployment Management
- PPM Foundation
- Portfolio Management
- Project Management
- Program Management
- Resource Management
- Solutions
- Time Management

HP also offers non-product specific training that provides in-depth project management and business analysis skills. For more information, visit

<http://www.hp.com/learn/pm>

SOA Center

Service Oriented Architecture (SOA) dramatically improves the flexibility and adaptability of your IT organization by accelerating time-to-market for new applications. HP SOA Center provides the essential elements for governance and management needed to make sure that your SOA architecture will scale from pilot to full production.

HP training for SOA Center includes courses in the following areas:

- BAC SOA Administration
- Load Runner Web Services
- Service Test
- Service Test Management
- Systinet

HP also offers non-product specific training to help you understand, plan, and implement SOA in your organization: <http://www.hp.com/learn/soa>

Quality Center

HP Quality Center manages and governs quality processes and automates software testing across your application environment. It arms you with the capabilities you need to manage the release process and make more informed release decisions.

HP training for Quality Center includes courses in the following areas:

- Business Process Testing
- Quality Center
- QuickTest Pro
- WinRunner

Performance Center

HP Performance Center helps you analyze and validate the performance of your applications against business requirements and mitigate the risk associated with application deployment and upgrades.

HP training for Performance Center includes courses in the following areas:

- Performance Center
- LoadRunner

Application Security Center

HP Application Security Center enables developers, quality assurance (QA) teams, and security experts to successfully conduct Web-application security testing and remediation. This sophisticated, scalable, Web-application security solution helps you find and fix security vulnerabilities of Web-applications throughout their lifecycle.

HP training for Application Security Center includes courses in the following areas:

- Assessment Management Platform
- QAIInspect
- WebInspect

Business Availability Center

HP Business Availability Center allows you to manage the health of business services and applications, improving their availability, performance, and effectiveness. Enterprise applications play an increasingly important role in running the business, automating nearly all key business processes. You can't book an order, provision a new employee, or close your books at the end of the quarter without IT.

HP training for Business Availability Center includes courses in the following areas:

- Business Availability Center
- Change and Configuration Center
- Diagnostics
- SiteScope
- uCMDB and Discovery and Dependency Mapping

Network Management Center

For both network operations teams and CIOs, today's complex IP network environments pose special challenges. You need to understand the network and its relationships and dependencies to network and business services, and then work continuously to optimize network availability, adaptability, and performance. The network services management solutions in the HP Network Management Center help you increase service levels to business users, align IT with business objectives and decrease your IT cost structures.

The central component of Network Management Center is HP Network Node Manager software (NNM). Our highly experienced, technical instructors can help you:

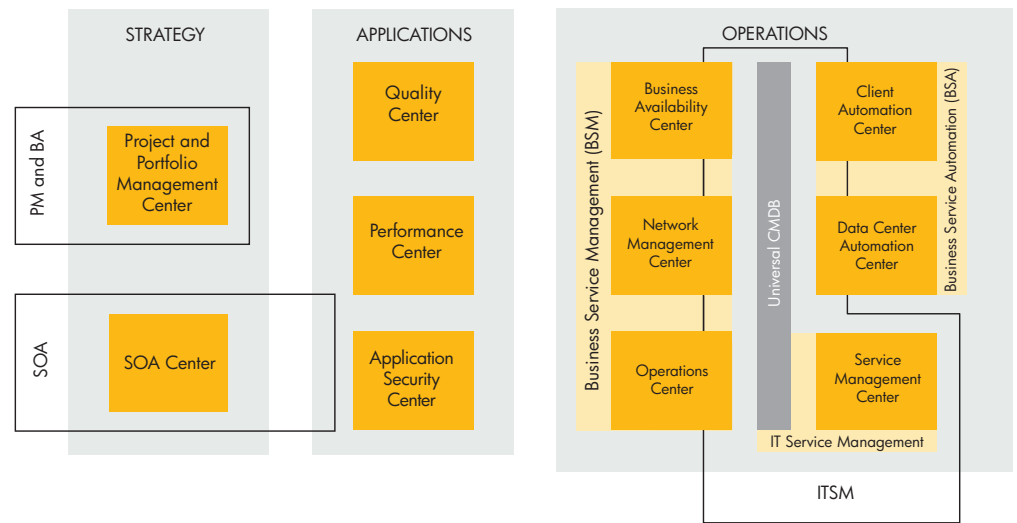
- Understand and use the basic and advanced features of the NNM user interface
- Understand how the network environment is monitored by NNM
- Learn how to use HP Software to identify and resolve conditions before they become problems

Operations Center

IT organizations today must maintain and enhance the availability and performance of the core infrastructure and applications that support your company's business processes. HP Operations Center helps your enterprise optimize the management of technology across IT domains and provide a reliable service infrastructure.

Flexible training options:

- Instructor-led at HP, onsite, and online
- Hands-on virtual labs
- Self-paced CBT/WBT
- End user training



HP Operations Manager is the backbone of Operations Center. Related products include HP Performance Management/Agent software, HP Sitescope software, and HP Reporter/Performance Insight software.

HP training for Operations Manager will allow you to:

- Integrate, configure, maintain, and operate a heterogeneous computing environment using HP Operations Manager for Windows
- Monitor, control, and report on a heterogeneous IT environment using HP Operations Manager for UNIX
- Master operational basics including message sources and log files, threshold monitors, message interceptor, and administration and configuration
- Learn architecture, application integration, Service Navigator, best practices, and advanced features for large distributed environments

Client Automation Center

HP Client Automation Center (CA) is a highly scalable, policy-based change and configuration management suite that enables administrators to efficiently and reliably inventory, deploy, and maintain software and content across heterogeneous desktop platforms from a Web-based console. Related products include HP DDM Inventory and Client Asset and Configuration Management Suite.

HP training in Change and Configuration Center software will enable you to:

- Learn components and architecture for publishing and application configuration
- Set-up a publishing lab, perform quality assurance, and do piloting
- Learn application deployment, publishing techniques, and package relationships

- Install, configure, and operate the CA infrastructure including object flows
- Manage CA Operating System images, including preparation, publishing and deployment

Data Center Automation

To deliver high levels of service, your IT organization must adjust quickly to the demands of your business. Unfortunately, many technology processes are manual, time-consuming activities. HP Data Center Automation (DCA) solutions will help you automate the routine, operational and end-to-end processes of your infrastructure—from the deployment, provisioning and management of your assets throughout their lifecycle to ensure the smooth and continuous operation of the business services they support helping you reduce your costs and improve your efficiencies.

HP training for Data Center Automation includes courses in:

- Network Automation System
- Operations Orchestration
- Server Automation System

Service Management Center

HP Service Management Center is a comprehensive, ITIL-based IT service and asset management solution. HP products in this center help you reduce costs and increase customer satisfaction by optimizing IT processes to meet business needs.

To meet service-level agreements between IT and the business, your IT team must manage every event that occurs, whether planned or unplanned. This management focus must span from initial acquisition and deployment, through upgrade and maintenance activity, to the point where IT components no longer add value to the business and must be replaced.

HP offers training for HP Service Manager and AssetCenter software as well as for related products including HP DecisionCenter and Connect-It software. HP also offers non-product specific IT Service Management training based on the IT Infrastructure Library (ITIL). For more information, visit <http://www.hp.com/learn/itsm>

Neoview

Business intelligence is changing, adapting to the way that real companies get the information they need to make decisions around the clock. To get that data when it's needed, businesses need solutions that address the problems that often arise with BI: expense, risk, administration and performance. The HP Neoview platform is an enterprise data warehouse solution that enables businesses to confidently capitalize on their information at a dramatically lower cost.

HP training for Neoview includes courses in the following areas:

- Introduction to Neoview
- Neoview tools and database management
- Neoview SQL
- Migrating existing data and SQL to Neoview

Why HP Education Services for HP software training?

We know HP software inside and out, which enables us to deliver the best training experience possible for you and your staff. Key advantages include:

- Experienced instructors with real-world experience who can provide you with invaluable tips and tricks
- Flexible learning options, with online virtual labs, self study, classroom, and onsite training. This approach is designed to give you the same high-quality experience whether you travel to a training center, learn online, or attend the instruction at your location.

- More than 90 education centers worldwide, offering state-of-the-art classrooms with courses delivered in multiple languages
- Job-focused training and customized solutions, making sure the instruction you receive will be immediately applicable to your work
- Industry-recognized certification program

Order individual courses or HP Care Pack Total Education

Courses can be ordered individually or, to get the best value and most flexibility, you can purchase HP Care Pack Total Education. This prepaid, packaged service—available directly through HP or from your reseller—can be used for any of our scheduled courses offered at HP education centers or online. HP Care Pack Total Education provides the ultimate in flexibility and savings, both for HP software training and the entire HP education portfolio of over 3,000 courses.

To learn more

The HP BTO and BI software centers provide a comprehensive suite of software products that help you bridge the gaps between IT strategy, applications and operations and align IT with your business goals. This ever-evolving challenge needs to be met with ever evolving tools. HP has optimized and complemented its IT management suite by means of ongoing software development and strategic acquisitions. We strive to update our website with latest information and related links to address all your software training needs.

To find the right course for you or if you need training on a specific HP software product that we haven't explicitly mentioned in this brochure, please visit <http://www.hp.com/learn/hpsw>. Click 'contact your country' on the left and select your country's website to see local course availability and schedules. Please contact us to arrange for custom training courses or if you have additional questions.

To learn more, visit www.hp.com/learn/hpsw

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4AA1-6407ENW, August 2008



Technology for better business outcomes