

HP Education Services Course Description

IT Governance (UC411s)



This 1-day course provides an introduction to IT Governance, and examines the importance and benefits of sound IT Governance to any IT organization. It includes a comparison of the available methodologies and their content and offers guidance on how and when each might be best used. It includes an overview of the important IT Governance methodologies. The course reviews IT governance domains. The course concludes with explaining a roadmap to implement IT Governance in an organization.

Audience

- The course is aimed at all IT management staff with interest in aligning IT and business. This comprises of IT disciplines such as compliances, risk and performance.
- Internal or external consulting staff who participate in planning for or operating IT Governance processes.
- Business Managers who wish to learn more about IT Governance issues

Prerequisites

Some knowledge of IT Service Management or IT audit experience would be beneficial, but is not essential as this is an introductory level course.

Course Objective

- Understand the importance and benefits of sound IT Governance
- Gain awareness of IT Governance methodologies available in the marketplace
- Understand the strengths and weaknesses of these methodologies and how each can fit in to an overall Governance framework

Benefits to You

- Learn about IT Governance and its importance and benefits
- Be better prepared for your role in defining, planning and implementing sound IT Governance in your organization
- Understand the strengths and weaknesses of the leading IT Governance methodologies

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Course Title: IT Governance

HP Product Number: UC411s

Category/Subcategory: ITSM/ITIL

Course Length: 1 day

Level: Beginner

Delivery Language: English

To Order: You can order this course online at <http://www.hp.com/learn>. At the site, select a country, then choose "registration" or "Book a course" and fill out the online registration form.

Next Steps: Attendees who have not already attended IT Service Management training may be interested to attend the ITIL Foundation for ITSM course (H1846s) and then go on to Practitioner and Manager's level training in IT Service Management.

Detailed Course Outline

This course will give students a broad understanding of IT Governance processes and the methodologies currently available in the marketplace. It will look at the background and history and strengths and weaknesses of these methodologies. Methodologies include:

- COSO™
- SOX
- Basel II
- COBIT™
- ITG Decision Model™
- Balanced Scorecard
- VAL - IT™
- CMMI™
- ISO 38500

The domains within IT Governance that are addressed include:

- IT Strategy
- Risk management
- Performance
- Operating model
- Enterprise Architecture
- Business Relationship Management
- Portfolio management
- Financial Management
- Supply / Demand Management

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